

Friday, 9 September 2016

Notice of meeting:**Standards Committee****Monday, 19th September, 2016 at 9.30 am,
The Council Chamber, County Hall, The Rhadyr, Usk, NP15 1GA****AGENDA**

Item No	Item	Pages
1.	Apologies for absence.	
2.	Declarations of interest.	
3.	To confirm the minutes of the previous meeting.	1 - 2
4.	Ombudsman's Annual Report and Annual Letter.	3 - 88
5.	Whole Authority Annual Complaints Report 2015/16.	89 - 114
6.	Protocol for Self Regulation of Member Conduct.	115 - 120
7.	To note the time and date of the next meeting as Monday 28th November 2016 at 9.30am.	

Paul Matthews**Chief Executive**

MONMOUTHSHIRE COUNTY COUNCIL
CYNGOR SIR FYNWY

THE CONSTITUTION OF THE COMMITTEE IS AS FOLLOWS:

Independent Representatives: Mrs P Reeves, Mr T.Auld, Mr.G.Powell, Mr. G. Preece, Mr. M. Sutton

County Councillors: D. Edwards
D. Evans
P. Jordan

Community Representative: Mrs I. Cameron

Public Information

Access to paper copies of agendas and reports

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Welsh Language

The Council welcomes contributions from members of the public through the medium of Welsh or English. We respectfully ask that you provide us with adequate notice to accommodate your needs.

Aims and Values of Monmouthshire County Council

Sustainable and Resilient Communities

Outcomes we are working towards

Nobody Is Left Behind

- Older people are able to live their good life
- People have access to appropriate and affordable housing
- People have good access and mobility

People Are Confident, Capable and Involved

- People's lives are not affected by alcohol and drug misuse
- Families are supported
- People feel safe

Our County Thrives

- Business and enterprise
- People have access to practical and flexible learning
- People protect and enhance the environment

Our priorities

- Schools
- Protection of vulnerable people
- Supporting Business and Job Creation
- Maintaining locally accessible services

Our Values

- **Openness:** we aspire to be open and honest to develop trusting relationships.
- **Fairness:** we aspire to provide fair choice, opportunities and experiences and become an organisation built on mutual respect.
- **Flexibility:** we aspire to be flexible in our thinking and action to become an effective and efficient organisation.
- **Teamwork:** we aspire to work together to share our successes and failures by building on our strengths and supporting one another to achieve our goals.